

Madrid-Waddington Central School

Matt Daley

Elementary Principal



Eric Burke

Superintendent

Matt O'Bryan

Board President

Joe Binion

High School Principal



March 3, 2020

Dear Madrid-Waddington Central School District Member:

As you know, we are moving our medical and prescription drug benefits to Excellus Blue Cross Blue Shield as of April 1, 2020. We are a month away from this change and we want to make sure you are taking the steps needed to have a successful and smooth transition.

1. ID cards have been mailed out and should be in your hands already. If not, please let us know.
2. Only the actual subscribers name will be listed on the ID cards which is different from MVP Healthcare. If you need to verify that all of your family members are enrolled, please contact ENV Insurance Agency Call Center at 315-641-5848 or by email at callcenter@insurewithenv.com.
3. Your prescription drug benefit includes a required home delivery service program for certain prescription maintenance medications. This means you MUST purchase particular prescription maintenance medications through one of two home delivery pharmacies, Express Scripts Home Delivery Pharmacy or Wegmans Home Delivery. The form and information is available in the Business Office and you will receive a letter in the mail with this information. You will need to get a new prescription from your doctor to get started with mail order.
4. If you need to continue with a drug that requires prior authorization, your health care provider will need to complete this process and submit to Excellus BCBS.
5. After April 1, please go online and register for telemedicine benefits at www.ExcellusBCBS.com/Telemedicine. You will have access to a licensed NYS physician 24 hours a day 7 days a week!

Please contact ENV Insurance with any questions at 315-641-5848 or callcenter@insurewithenv.com with any questions.

Cordially,

A handwritten signature in blue ink that reads "Eric Burke".

Eric Burke