

ONE CALL NOW Notification System

Madrid-Waddington Central School District will be implementing the One Call Now Notification System for emergency and informational alerts.

The One Call Now System is able to send alerts using telephone calls, text messages, and emails. Parent/guardians of MWCS students will receive a notification based upon the contact information that is currently on file with the District in School Tool. If you would like to add your cell phone information to use this service, please fill out the attached form. If you need to update your current information in School Tool, please contact Lori MacIntosh at 322-5746, ext 223 or email her at lmacintosh@mwcsk12.org

FAQ's

Question: How do I opt out of receiving a phone call?

Answer: While listening to a message on your phone, press the Star (*) key to remove your phone number from the list. You may also use the [My Call Now Self-Update Portal](#) to manage your contact information.

Question: How do I get texts instead of calls:

Answer: By opting-in to text messaging, you will receive a text instead of a call when notifications happen. To opt-in: Text the word ALERT to 22300.

Question: Does my contact information get updated for the school if I use the One Call Now Self-Update link?

Answer: NO. You must also contact Lori MacIntosh, District Office at 322-5746, ext 223 or lmacintosh@mwcsk12.org to update your child's Parent/Guardian contact info.

ADDING CONTACTS: If you would like to add additional telephone contacts, receive text messages or provide an email address for alerts, use the [My Call Now Self-Update Portal](#). To register, you will need to use the telephone number and email address that is on file for your student.

Opt Out of Text Messages and/or Emails:

- ◆ At the bottom of an email message, click the "Opt Out" link to remove your email address from the notification list. This is an immediate opt out.
- ◆ To opt out from receiving a text message on your cell phone: Open a blank text message and in the recipient field type 22300; in the message field, type STOP and click send.

Messages will come from the following sources (to identify One Call Now messages):

PHONE: 877-698-3261

TEXT: 22300

If you have accidentally opted out from receiving notifications and would like to be reinstated, email mfisher@mwcsk12.org and include your full name, student(s)' name(s) and the phone number or email you opted out